

CYA Alumni Trip 2022 | FAQs

REGISTRATION QUESTIONS:

How do I know I am confirmed on a trip?

You will receive a confirmation email from CYA after you have registered and paid your deposit.

Are single accommodations available?

Yes; please note that there is a supplemental single fee.

What is the Refund Policy?

All requests by participants for cancellations must be sent to bursar@cyathens.org. If you need to withdraw from the trip, refunds will be issued as follows:

- Through December 31st, 2021: 100% refund
- Between Jan 1 and Feb 28, 2022: 100% refund less a cancellation fee of \$500 per person
- Between March 1 and May 31, 2022: 50% refund
- There will be no refunds after June 1, 2022

Should I purchase travel insurance?

We do recommend you purchase travel insurance.

Can my spouse/partner/children/family join me?

Yes, be sure you include all names on your registration form as well as the age of each participant.

Are trips cancelled when participation is low?

We do need a minimum of 15 adults to attend; if we do not reach the minimum, we will cancel the trip. We will make that decision by February 28, 2022.

May I pay by credit card?

Contact CYA for more information at alumni@cyathens.org.

How early should I make a plane reservation?

The earlier the better; but unless you receive earlier confirmation, CYA has until February 28, 2022 to determine if the trip will run or not.

ITINERARY QUESTIONS:

If I arrive early, can I stay in a CYA apartment?

Apartments will not be available earlier, as they are being used for summer courses.

If I stay longer, can I stay in a CYA apartment?

Yes, based on availability. The earlier you book, the better chance you will have to get an apartment.

Contact Vasso Matrakouka at vmatra@dikemes.edu.gr to request availability and cost for the period after the end of the trip and make arrangements.

Can I end the trip in Nafplion on July 30 instead of returning to Athens on the 31st?

Yes, but you must inform us before arrival in Athens. You must check out of the CYA apartment on July 28, 2022, and you will not be included in the return bus trip to Athens on July 30, 2022. The check-out time at the hotel in Nafplion is at 11am on July 30. There will be no change in the participation fee.

If I want to arrive a few days earlier or stay a few days later, can you help me do that?

We can help you with suggestions and some details, but you must secure your own housing/tours/etc. You can contact Ms. Anna Dimogotsi at American Holidays for local travel agent assistance (boat or airplane tickets, lodging etc.) at amerhol@otenet.gr or +30 210 7291317 and +30 210 7233863.

Can I participate but stay in a different hotel/housing?

Yes, you may. You need to inform us when you register in order to get the Package II rate.

Can I take the trip if I have a disability or special need?

We recommend you discuss this with our staff. Although we will make every effort to accommodate you, there are some limitations due to the nature of on-site excursions and the infrastructure of Athens that may make it difficult. Please email Erica at alumni@cyathens.org.

What are the physical demands of the itinerary?

There will be early mornings and late nights, much walking (some of it on uneven terrain), climbing steps, and it can get extremely hot in Athens.

How many people will participate in the program?

We need a minimum of 15 adults.

Is it possible to deviate from the itinerary?

If you choose to do something else at a time that we have something scheduled, we ask that you let us know ahead of time so that we are not holding the bus or group unnecessarily.

GENERAL QUESTIONS:

Do I have to be an alumnus of CYA to participate in the travel program?

No, we welcome all alums, family and friends of CYA.

Do I have to be vaccinated against COVID-19 to participate?

Yes. To protect our students, staff and faculty (who are vaccinated), we will require vaccination/booster against COVID-19. You will be required to present a vaccination card in order to fully participate in the activities of the trip, including access to all of the sites. Children under 12 will be required to take a rapid vaccination test.

Do I need a passport?

Yes. Please visit <https://travel.state.gov/content/travel/en/international-travel/International-Travel-Country-Information-Pages/Greece.html/> for more information.

Once I have reserved space on the trip what other information will I receive?

You will receive a detailed itinerary with specific information. We will also host a zoom orientation event before departure.

I have a question about travel insurance. Whom should I contact?

You may want to reach out to your insurance agent, a travel agent or your credit card company.